

Refund Policy

Only cancellations received more than 10 business days before an Event are entitled to a full refund. Substitutions may be made at any time until the event. Substitutions of a non-member for a member will result in additional non-member fees being charged.

Cancellations must be made 10 business days prior to the event to receive a refund (less administrative fees). Cancellations of breakfasts and luncheons less than 10 business days prior to the event are not eligible for a refund. Cancellations of training events (e.g. half day, full day and multi day) made less than 10 business days prior to the event will be subject to a cancellation charge of \$250.00. If the registration fee is unpaid, the registrant shall be responsible for the appropriate cancellation fee.

Terms and Conditions of Online Purchase

Payment is made with a major credit card only using PayPal services in conjunction with the EMT registration process. We accept Visa® and MasterCard® and PayPal in Canada. Registration prices are based upon Member and Non-Member rates.

We reserve the right to limit sales, including the right to refuse sales. Taxes will be levied as appropriate.

Currency: All funds are in Canadian dollars (CAD).